

Quality Management system Internal Audit

Course Aim

The course is designed to equip participants with the knowledge, skills, and attitudes required to plan, conduct, report, and follow up Quality Management System (QMS) internal audits in accordance with the requirements of ISO 9001:2015 and the auditing guidelines of ISO 19011:2018, thereby supporting compliance and continual improvement.

Who should attend

- i. Quality Managers and Quality Officers.
- ii. Quality Assurance Personnel.

Entry Requirements

- Minimum age:18 years
- Holder of successful Quality Management System certificate
- Ability to communicate effectively in English

Course Content

- Introduction to Quality Management Systems
- Internal Audit Requirements of ISO 9001:2015
- Auditing Principles and Guidelines
- Audit Planning and Preparation
- Conducting Internal Audits
- Audit Findings and Reporting
- Corrective Actions and Follow-up
- Continual Improvement
- Practical Exercises and Case Studies

Course Duration

5 Working days

Course fee

•Tanzanian: TZS 1,200,000

•Non-Tanzanian: USD 1200